



# DC-CAN Pricing Guide

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# About DC-CAN Pricing

The District of Columbia Community Access Network (DC-CAN) – managed by the DC-Net program in the DC Office of the Chief Technology Officer (OCTO) – is a federally funded project that brings affordable, value-added broadband services to health care, educational, public safety, and other community anchor institutions in the District. It also creates a high speed middle mile network with points of interconnection for last mile service providers to deliver affordable broadband access to residents and businesses in underserved areas.

DC-Net is a facilities-based Metropolitan Area Network run by OCTO that provides a full suite of managed, interconnection and transport services to government and public services organizations in the District of Columbia. The DC-Net network is a public safety-grade network providing reliable communication links for critical government services.

As you will see by our *Pricing Guide*, DC-CAN service offerings include up-to-date voice, video, and data products and services at a cost savings over commercial service providers. For more information about our products and services, please see the [DC-CAN Products and Services Guide](#).

For further product and service information and for help in processing orders, please contact the DC-Net Support Services unit.

- Phone: 202-715-3733 (M-F 8:30 am to 5:30 pm)
- Email: [dcnet.customercare@dc.gov](mailto:dcnet.customercare@dc.gov)

For more information about DC-Net and the DC-CAN initiative, visit our public website at: <http://dcnet.dc.gov>

## Notes

Prices listed are exclusive of all applicable federal and local fees and taxes which OCTO is obligated or authorized to pass through to our customers—including but not limited to federal universal service fees attributable to customers' use of the services. Any such fees or taxes, if applicable, will be billed separately on the invoice.

ICB – Individual Case Basis. Cost will vary based on customer requirements.

# Internet and Data Services

| Service  | Offerings                                       | Product Code             | Unit | Monthly Cost | Non-Recurring Cost |
|--|---|--------------------------|------|--------------|--------------------|
| <b>Internet</b>  | Access - 10 Mbps                                | DCCAN-NET-ACCESS-10MBPS  | each | \$470.00     | \$225.00*          |
|  | Access - 10 Mbps increment (20-90 Mbps)         | DCCAN-NET-ACCINC-10MBPS  | each | \$60.00      | \$225.00*          |
|  | Access - 100 Mbps                               | DCCAN-NET-ACCESS-100MBPS | each | \$995.00     | \$225.00*          |
|  | Access - 100 Mbps increment (200-900 Mbps)      | DCCAN-NET-ACCINC-100MBPS | each | \$700.00     | \$225.00*          |
|  | Internet Delivery Charge – 200 Mbps to 900 Mbps | DCCAN-NET-DEL-200900MBPS | each | \$400.00     | --                 |
|  | Access - 1 Gbps                                 | DCCAN-NET-ACCESS-1GBPS   | each | \$7,400.00   | \$225.00*          |
| <b>Wavelength Transport</b>  | OTU1 - 2.5 Gbps                                 | DCCAN-WLT-OTU1-2.5GBPS   | each | \$3,800.00   | \$225.00*          |
|  | OTU2 - 10 Gbps                                  | DCCAN-WLT-OTU2-10GBPS    | each | \$5,900.00   | \$225.00*          |
|  | OTU2e - 11.1 Gbps                               | DCCAN-WLT-OTU2E-11.1GBPS | each | \$5,900.00   | \$225.00*          |
|  | OTU3 - 40 Gbps                                  | DCCAN-WLT-OTU3-40GBPS    | each | ICB          | ICB                |
|  | OTU4 - 100 Gbps                                 | DCCAN-WLT-OTU3-100GBPS   | each | ICB          | ICB                |
| <b>Fractional Wave Transport</b>   | 1 GigE  | DCCAN-FWT-1Gig           | each | \$1,995.00   | \$225.00*          |
|  | 10GigE  | DCCAN-FWT-10Gig          | each | \$5,900.00   | \$225.00*          |
|  | OC-12   | DCCAN-FWT-OC12           | each | \$1,600.00   | \$225.00*          |
|  | OC-48   | DCCAN-FWT-OC48           | each | \$3,800.00   | \$225.00*          |
|  | OC-192  | DCCAN-FWT-OC192          | each | \$5,900.00   | \$225.00*          |
|  | FC/FICON 2/4 Gbps                               | DCCAN-FWT-FC-2GBPS       | each | \$3,400.00   | \$225.00*          |
|  | FC/FICON 10 Gbps                                | DCCAN-FWT-FC-10GBPS      | each | \$5,900.00   | \$225.00*          |
| *Does not include interface charges which vary based on distance and service |   |                          |      |              |                    |

| Service  | Offerings                                    | Product Code            | Unit | Monthly Cost | Non-Recurring Cost |
|--|--|-------------------------|------|--------------|--------------------|
| <b>Ethernet Transport</b>  | Access - 10 Mbps                             | DCCAN-ET-ACCESS-10MBPS  | each | \$495.00     | \$225.00*          |
|  | Access - 10 Mbps increment (20-90 Mbps)      | DCCAN-ET-ACCINC-10MBPS  | each | \$65.00      | --                 |
|  | Access - 100 Mbps                            | DCCAN-ET-ACCESS-100MBPS | each | \$995.00     | \$225.00*          |
|  | Access - 100 Mbps increment (200 - 900 Mbps) | DCCAN-ET-ACCINC-100MBPS | each | \$125.00     | --                 |
|  | Access - 1 Gbps                              | DCCAN-ET-ACCESS-1GBPS   | each | \$1,995.00   | \$225.00*          |
|  | Access - 1 Gbps increment (2 - 9 Gbps)       | DCCAN-ET-ACCINC-1GBPS   | each | \$425.00     | --                 |
|  | Access - 10 Gbps                             | DCCAN-ET-ACCESS-10GBPS  | each | \$5,900.00   | \$225.00*          |
| *Does not include interface charges which vary based on distance and service |  |                         |      |              |                    |
| <b>IP Addresses</b>  | Static IP Address (1)                        | DCCAN-NET-STATIC-IP-1   | each | \$4.99       | --                 |
|  | Static IP Address Block (5)                  | DCCAN-NET-STATIC-IP-5   | each | \$24.95      | --                 |
|  | Static IP Address Block (13)                 | DCCAN-NET-STATIC-IP-13  | each | \$64.87      | --                 |
|  | Static IP Address Block (29)                 | DCCAN-NET-STATIC-IP-29  | each | \$144.71     | --                 |

# Wireless LAN Services

| Service  | Offerings   | Product Code            | Unit       | Monthly Cost | Non-Recurring Cost |
|--|---|-------------------------|------------|--------------|--------------------|
| <b>Interior Wireless LAN</b>   | Deluxe – Large Site 3602 AP w/license                           | DCNET-WLAN-DELUXE       | each       | \$4.99       | \$1,395.00         |
|  | Standard Plus – 3502 Mid to Large Site w/license                | DCNET-WLAN-STANDPLUS    | each       | \$4.99       | \$1,195.00         |
|  | Basic – 1142 Small Site w/license                               | DCNET-WLAN-STAND        | each       | \$4.99       | \$895.00           |
| <b>Outdoor Wireless</b>  | Outdoor wireless transport*                                     | DCCAN-WL-OUTWIFI-TRAN   | each       | \$400.00     | --                 |
|  | Outdoor Wi-Fi Internet Campus Extension (includes installation) | DCCAN-WL-OUTWIFI-NET    | each       | \$5.99       | \$4,780.00         |
|  | *Up to 10 Mbps transport  |                         |            |              |                    |
| <b>Wireless On-Demand</b>  | Indoor Wi-Fi On Demand (1 day) – 150 user**                     | DCNET-WL-INWF150-1DDEM  | per day    | --           | \$100.00           |
|  | Indoor Wi-Fi On Demand (14 day) – 150 user**                    | DCNET-WL-INWF150-14DDEM | per 2 week | --           | \$75.00            |
|  | Indoor Wi-Fi On Demand (30 day) – 150 user**                    | DCNET-WL-INWF150-30DDEM | per month  | --           | \$50.00            |
|  | Indoor Wi-Fi On Demand (1 day) – 20 user***                     | DCNET-WL-INWF20-1DDEM   | per day    | --           | \$40.00            |
|  | Indoor Wi-Fi On Demand (14 day) – 20 user***                    | DCNET-WL-INWF20-14DDEM  | per 2 week | --           | \$30.00            |
|  | Indoor Wi-Fi On Demand (30 day) – 20 user***                    | DCNET-WL-INWF20-30DDEM  | per month  | --           | \$20.00            |
| **Add one-time Professional Services charge of \$480. ***Add one-time Professional Services charge of \$120. |   |                         |            |              |                    |

# Hosting Services

| Service                         | Offerings                                    | Product Code              | Unit     | Monthly Cost | Non-Recurring Cost |
|---------------------------------|--|---------------------------|----------|--------------|--------------------|
| <b>Power</b>                    | 20 amp/120 v                                 | DCCAN-POW-20AMP-120V      | each     | \$320.00     | \$600.00           |
|                                 | 20 amp/208 v                                 | DCCAN-POW-20AMP-208V      | each     | \$560.00     | \$600.00           |
|                                 | 30 amp/120 v                                 | DCCAN-POW-30AMP-120V      | each     | \$480.00     | \$600.00           |
|                                 | 30 amp/208 v                                 | DCCAN-POW-30AMP-208V      | each     | \$840.00     | \$600.00           |
| <b>Caged Space</b>              | 60 square feet                               | DCCAN-CAGED-SP-60SQFT     | sq ft    | \$700.00     | \$2,760.00         |
|                                 | 80 square feet                               | DCCAN-CAGED-SP-80SQFT     | sq ft    | \$950.00     | \$3,680.00         |
|                                 | 100 square feet                              | DCCAN-CAGED-SP-100SQFT    | sq ft    | \$1,200.00   | \$4,600.00         |
| <b>Data Center Cabinet/Rack</b> | Full rack/cabinet (data center)              | DCCAN-FRACK-CAB-DC        | each     | --           | \$2,500.00         |
|                                 | Full rack/cabinet with dual power strips     | DCCAN-FRACK-CAB-DPOW      | each     | --           | \$7,500.00         |
| <b>Cross Connects</b>           | Cross connect - DC-Net - copper              | DCCAN-XCONN-COPP          | each     | \$75.00      | \$100.00           |
|                                 | Cross connect - DC-Net - multimode fiber     | DCCAN-XCONN-MULTI-FIBER   | each     | \$100.00     | \$100.00           |
|                                 | Cross connect - DC-Net - single mode fiber   | DCCAN-XCONN-SMODE-FIBER   | each     | ICB          | ICB                |
|                                 | Cross connect - External - single mode fiber | DCCAN-XCONN-EXSMODE-FIBER |          | \$150.00     | \$100.00           |
| <b>Data Center Access</b>       | Access (2 personnel)                         | DCCAN-DCNTR-ACC-2PERS     | each     | --           | \$100.00           |
|                                 | Access (escorted after business hours)*      | DCCAN-DCNTR-ACC-AFTHR     | per hour | --           | \$90.00            |
|                                 | Access card replacement                      | DCCAN-DCNTR-ACC-CDREPL    | each     | --           | \$50.00            |
|                                 | Key replacement                              | DCCAN-DCNTR-ACC-KEYREPL   | each     | --           | \$500.00           |
|                                 | *Minimum of four hours required              |                           |          |              |                    |
| <b>Shelter Collocation</b>      | Full rack/cabinet (shelter)                  | DCCAN-SHTRCOL-FRACK-SHTR  | each     | \$1,100.00   | \$2,500.00         |
|                                 | Cross connect                                | DCCAN-SHTRCOL-XCONN       | each     | \$100.00     | \$100.00           |
| <b>Professional Services</b>    | Remote Hands (minimum 4 hours)               | DCCAN-PROFSVL-REMHAN-4HRS | per hour | --           | \$90.00            |
|                                 | Installation (optional)                      | DCCAN-PROFSVL-INST-OPT    | per hour | --           | ICB                |



# Voice Services

| Service           | Offerings                                    | Product Code             | Unit | Monthly Cost | Non-Recurring Cost |
|-------------------|--|--------------------------|------|--------------|--------------------|
| <b>Cisco VoIP</b> | Cisco VoIP first line with voicemail         | 1DCNETCISCOVOIPSTLNWVM   | each | \$16.54      | \$98.25            |
|                   | Cisco VoIP first line without voicemail      | 1DCNETCISCOVOIPSTLNWOVM  | each | \$12.55      | \$83.25            |
|                   | Cisco VoIP additional line with voicemail    | 1DCNETCISCOVOIPADDLNWVM  | each | \$16.54      | \$47.00            |
|                   | Cisco VoIP additional line without voicemail | 1DCNETCISCOVOIPADDLNWOVM | each | \$12.55      | \$32.00            |
|                   | Cisco VoIP Video phone service               | 1DCNETCISCOVOIPVIDEOSVC  | each | \$25.00      | \$83.25            |
| <b>Avaya VoIP</b> | Avaya VoIP first line with voicemail         | 1DCNETAVAYAVOIPSTLNWVM   | each | \$16.54      | \$98.25            |
|                   | Avaya VoIP first line without voicemail      | 1DCNETAVAYAVOIPSTLNWOVM  | each | \$12.55      | \$83.25            |
|                   | Avaya VoIP additional line with voicemail    | 1DCNETAVAYAVOIPADDLNWVM  | each | \$16.54      | \$47.00            |
|                   | Avaya VoIP additional line without voicemail | 1DCNETAVAYAVOIPADDLNWOVM | each | \$12.55      | \$32.00            |
| <b>Analog</b>     | Analog first line with voicemail             | 1DCNETANALOGWVM          | each | \$15.58      | \$98.25            |
|                   | Analog first line without voicemail          | 1DCNETANALOGWOVM         | each | \$11.59      | \$83.25            |
|                   | Analog additional line with voicemail        | 1DCNETANALOGADDWVM       | each | \$15.58      | \$47.00            |
|                   | Analog additional line without voicemail     | 1DCNETANALOGADDWOVM      | each | \$11.59      | \$32.00            |
| <b>Non-DID</b>    | Non-DID first line with voicemail            | 1DCNETNONDID1STLNWVM     | each | \$11.99      | \$98.25            |
|                   | Non-DID first line without voicemail         | 1DCNETNONDID1STLNWOVM    | each | \$8.00       | \$83.25            |
|                   | Non-DID additional line with voicemail       | 1DCNETNONDIDADDLNWVM     | each | \$11.99      | \$47.00            |
|                   | Non-DID additional line without voicemail    | 1DCNETNONDIDADDLNWOVM    | each | \$8.00       | \$32.00            |

|                           |  |                           |      |         |          |
|---------------------------|--|---------------------------|------|---------|----------|
| <b>Moves</b>              | Move 1-3 voice lines - same floor  | 1DCNETDCVS-MOVE-PS-1-3    | each | --      | \$45.00  |
|                           | Move 4-6 voice lines - same floor  | 1DCNETDCVS-MOVE-PS-4-6    | each | --      | \$90.00  |
|                           | Move 7-9 voice lines - same floor  | 1DCNETDCVS-MOVE-PS-7-9    | each | --      | \$135.00 |
|                           | Move over 9 voice lines  | 1DCNETDCVS-Move-PS-OVER 9 | each | --      | ICB      |
|                           | Move first line to another floor or building   | 1DCNETDCVS-MOVE1STLINE    | each | --      | \$83.25  |
|                           | Move additional line to another floor or building  | 1DCNETDCVS-MOVEADDLLINE   | each | --      | \$32.00  |
| <b>Audio Conferencing</b> | 20 Port Audio Conference Bridge  | DCVF-CMRD-20PORT-100      | each | \$23.50 | \$32.00  |
|                           | 30 Port Audio Conference Bridge  | DCVF-CMRD-30PORT-100      | each | \$33.50 | \$32.00  |
|                           | 50 Port Audio Conference Bridge  | DCVF-CMRD-50PORT-100      | each | \$53.50 | \$32.00  |
|                           | 20 Port Instant Meeting Audio Conferencing   | DCVF-INME-20PORT-100      | each | --      | \$23.50  |
|                           | 30 Port Instant Meeting Audio Conferencing   | DCVF-INME-30PORT-100      | each | --      | \$33.50  |
|                           | 50 Port Instant Meeting Audio Conferencing   | DCVF-INME-50PORT-100      | each | --      | \$53.50  |
| <b>Voicemail</b>          | Voicemail 30 minute storage  | DCVM-VMLE-41060-750       | each | \$3.99  | \$15.00  |
|                           | Voicemail 60 minute storage  | DCVM-V60S-40000-301       | each | \$6.99  | \$15.00  |
|                           | Premium Voicemail 90 minute storage  | DCVM-90S-41000-800        | each | \$9.99  | \$15.00  |
|                           | Voicemail announcement only  | DCVM-AMNT-41020-750       | each | \$3.99  | \$15.00  |
| <b>Web Conferencing</b>   | Web Conferencing – 1000 Users*   | DCVF-CWEB-40140-900       | each | \$44.00 | --       |
|                           | *Video and collaboration over WebEx are unlimited; audio is charged at 6.5 cents per minute per user for non-VoIP and 2 cents per minute per user for VoIP based on usage. |                           |      |         |          |

# Voice Products

| Product                       | Offerings                                   | Product Code               | Unit | Monthly Cost | Non-Recurring Cost |
|-------------------------------|---|----------------------------|------|--------------|--------------------|
| <b>Phone Sets<br/>(Avaya)</b> | Avaya IP Phone Set 9621G (upgrade)          | DCVF-AIPP-9621GUPGRADE-100 | each | --           | \$395.00           |
|                               | Avaya IP Phone Set 9621G (w/ license)       | DCVF-AIPP-9621GLICEN-100   | each | --           | \$570.00           |
|                               | Avaya IP Phone Set 9641G (upgrade)          | DCVF-AIPP-9641GUPGRADE-100 | each | --           | \$450.00           |
|                               | Avaya IP Phone Set 9641G (w/ license)       | DCVF-AIPP-9641GLICEN-100   | each | --           | \$625.00           |
|                               | Avaya IP Phone Set 9650 (upgrade)           | DCVF-AIPP-9650UPGRADE-100  | each | --           | \$480.00           |
|                               | Avaya IP Phone Set 9650 (w/ license)        | DCVF-AIPP-9650LICEN-100    | each | --           | \$655.00           |
|                               | Avaya IP Phone Set 9670 (upgrade)*          | DCVF-AIPP-9670UPGRADE100   | each | --           | \$795.00           |
|                               | Avaya IP Phone Set 9670 (w/ license)**      | DCVF-AIPP-9670LICEN100     | each | --           | \$970.00           |
|                               | Avaya IP Conference Phone 1692 (upgrade)*   | DCVF-AIPP-1692UPGRADE100   | each | --           | \$1430.00          |
|                               | Avaya IP Conference Phone 1692 (new)**      | DCVF-AIPP-1692LICEN100     | each | --           | \$1605.00          |
| <b>Phone Sets<br/>(Cisco)</b> | Cisco IP Phone Set 7965G                    | DCVF-CIPP-07965-100        | each | --           | \$385.00           |
|                               | Cisco IP Phone Set 7965G w/CUWL Std         | DCVF-CIPP-7965GLICSTD-100  | each | --           | \$650.00           |
|                               | Cisco IP Phone Set 7962G                    | DCVF-CIPP-7962G-100        | each | --           | \$305.00           |
|                               | Cisco IP Phone Set 7962G w/CUWL Std         | DCVF-CIPP-7962GLICSTD-100  | each | --           | \$565.00           |
|                               | Cisco IP Phone Set 7945G                    | DCVF-CIPP-07945-100        | each | --           | \$305.00           |
|                               | Cisco IP Phone Set 7945G w/CUWL Std         | DCVF-CIPP-07945GLICSTD-100 | each | --           | \$565.00           |
|                               | Cisco IP Phone Set 7942G                    | DCVF-CIPP-7942G-100        | each | --           | \$240.00           |
|                               | Cisco IP Phone Set 7942G w/CUWL Std         | DCVF-CIPP-7942GLICSTD-100  | each | --           | \$505.00           |
|                               | Cisco Conference Phone Set 7937G            | DCVF-CIPP-7937G-100        | each | --           | \$840.00           |
|                               | Cisco Conference Phone Set 7937G w/Basic    | DCVF-CIPP-7937GLICEN-100   | each | --           | \$1020.00          |
|                               | Cisco Conference Phone 7937G–Microphone Kit | DCVF-CIPP-7937G-200        | each | --           | \$230.00           |
|                               | Cisco Conference Phone 7937G–Power Splitter | DCVF-CIPP-7937G-300        | each | --           | \$50.00            |

| Product                   | Offerings  | Product Code              | Unit | Monthly Cost | Non-Recurring Cost |
|---------------------------|--|---------------------------|------|--------------|--------------------|
| <b>Phone Sets (Cisco)</b> | Cisco IP Wireless Phone Set 7925G**<br>**Includes extended battery and power supply. | DCVF-CIPWLP-7925G-100     | each | --           | \$595.00           |
|                           | Cisco IP Wireless Phone Set 7925G w/ CUWL Std **                                     | DCVF-CIPP-7925GLICSTD-100 | each | --           | \$775.00           |
|                           | Cisco IP Video Phone Set 9971 w/ camera  | DCVF-CIPVDCAM-9971-100    | each | --           | \$645.00           |
|                           | Cisco IP Video Phone Set 9971 w/ cam CUWL Std  | DCVF-CIPVC-9971LICSTD-100 | each | --           | \$910.00           |
|                           | Cisco IP Phone Set 8961  | DCVF-CIPP-8961-100        | each | --           | \$390.00           |
|                           | Cisco IP Phone Set 8961 w/CUWL Std   | DCVF-CIPP-8961LICPRO-100  | each | --           | \$635.00           |
|                           | CUWL Std License   | DCVF-CUWL-STDLICEN-100    | each | --           | \$245.00           |
| <b>Peripherals</b>        | Wireless Headset and EHS – Avaya   | DCVE-WHEA-40050-400       | each | --           | \$325.00           |
|                           | Wireless Headset and EHS – Cisco   | DCVE-WHEC-40050-400       | each | --           | \$325.00           |
|                           | Avaya IP Phone Expansion Module  | DCVF-AIPP-SEMB24-100      | each | --           | \$150.00           |
|                           | Cisco ATA Analog Converter   | DCVF-CISCO-ATA-100        | each | --           | \$220.00           |
|                           | Cisco Unified IP Phone Expansion Module 7916   | DC-CISCO-UNIP-EXPAN-7916  | each | --           | \$350.00           |
|                           | Cisco Unified IP Color Key Expansion Module  | DC-CUNIP-EXPAN-COLKEY     | each | --           | \$320.00           |
|                           | Cisco ATA Analog Converter   | DCVF-CISCO-ATA186-100     | each | --           | \$215.00           |
|                           | Plantronics APU 71 Switch Hook Cable   | DCNET-APU71-EHSC          | each | --           | \$75.00            |
|                           | Plantronics APV 65 Switch Hook Cable   | DCNET-APV65-EHSC          | each | --           | \$75.00            |
|                           | Plantronics APC 40 Switch Hook Cable   | DCNET-APC40--EHSC         | each | --           | \$75.00            |
|                           | Belkin 12' Phone Set Cord  | DCNET-BELKIN12-PHONECORD  | each | --           | \$5.00             |

|                    |                             |                         |          |    |         |
|--------------------|-----------------------------|-------------------------|----------|----|---------|
| <b>Patch Cords</b> | Blue-3' Cat6 Patch Cord     | DCNET-BLUE3-CAT6-PCORD  | each     | -- | \$3.00  |
|                    | Blue-5' Cat6 Patch Cord     | DCNET-BLUE5-CAT6-PCORD  | each     | -- | \$4.00  |
|                    | Blue-7' Cat6 Patch Cord     | DCNET-BLUE7-CAT6-PCORD  | each     | -- | \$5.00  |
|                    | Blue-10' Cat6 Patch Cord    | DCNET-BLUE10-CAT6-PCORD | each     | -- | \$6.00  |
|                    | Blue-14' Cat6 Patch Cord    | DCNET-BLUE14-CAT6-PCORD | each     | -- | \$8.00  |
|                    | Blue-25' Cat6 Patch Cord    | DCNET-BLUE25-CAT6-PCORD | each     | -- | \$10.00 |
| <b>Wiring</b>      | IDF Termination             | DCVE-VIDF-40070-500     | each     | -- | \$46.70 |
|                    | WAO Termination             | DCVE-WALL-40100-500     | each     | -- | \$46.70 |
|                    | Category 6 Cabling per Foot | DCVW-CAT6-40080-500     | per foot | -- | \$0.40  |

# Voice Ala Carte Features

| Feature                            | Product Code         | Unit | Monthly Cost | Non-Recurring Cost | Usage Charge |
|------------------------------------|----------------------|------|--------------|--------------------|--------------|
| BHC Change Charge                  | DCVF-BHCF-40120-700  | each | --           | --                 | --           |
| Caller ID                          | DCVF-CLID-40120-700  | each | \$2.00       | --                 | --           |
| Disconnect                         | 1DCNETDISCON40120700 | each | --           | --                 | --           |
| Enable Long Distance               | DCVF-LDIS-40120-700  | each | --           | --                 | --           |
| Enhanced Call Processor(Call Tree) | DCVF-ECPT-40120-700  | each | \$3.99       | ICB                | --           |
| Intercom                           | DCVE-ICOM-40040-400  | each | --           | \$65.00 per hr     | --           |
| Message Units                      | DCVU-MUXX-40020-300  | each | --           | --                 | \$0.071      |
| Restore Per Line                   | 1DCNETRESTOREPERLINE | each | --           | \$17.70            | --           |
| Suspend Service                    | 1DCNETSUSPEND        | each | --           | --                 | --           |
| Telephone Number Change Charge     | DCVU-MUXX-40020-300  | each | --           | \$22.80            | --           |

# Professional Services

| Service                      | Offerings                     | Product Code        | Unit     | Monthly Cost | Non-Recurring Cost |
|------------------------------|-------------------------------|---------------------|----------|--------------|--------------------|
| <b>Professional Services</b> | Professional Services Level 1 | DCPS-SVL1-00001-100 | per hour | --           | \$60.00            |
|                              | Professional Services Level 2 | DCPS-SVL2-00002-100 | per hour | --           | \$90.00            |
|                              | Professional Services Level 3 | DCPS-SVL3-00003-100 | per hour | --           | \$120.00           |
|                              | Professional Services Level 4 | DCPS-SVL4-00004-100 | per hour | --           | ICB                |
| <b>Site Survey</b>           | Site Survey                   | 1DCNETDCVS-SS-PS    | each     | --           | \$45.00            |